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| **Objective Of The Test** |  | **Test For Story** |
| **Create a new Incident**  Users Required  User1: Testleaf\_User1 | | **Inc New\_01** |

| **Step #** | **Instruction** | **Expected Result** |
| --- | --- | --- |
| 1 | Load Login Page | Load Login Page Successfully.  LOAD PAGE.PNG |
| 2. | Enter Username And Password | Username And Password Successfully.  enter un and pwd.PNG |
| 3. | Login to Home Page | Login to Home Page Successfully.  **home page.PNG** |
| 4 | In Left Menu Enter Incident In Filter Navigator Search And Click On Create New (Incident->Incidents->Create New | Incident Entered In Filter Navigator Search Field And Clicked Created New Successfully.enter incident.PNG |
| 5 | Capture The Number And Store For Future Uses | Number Capture And Stored Successfully  2.jpg |
| 6 | In Category Select The Service That You Request For. | Category Is Selected Successfulcategory.PNG |
| 7 | In Subcategory Select The Service That You Request Based On Category Select You Selected. | Subcategory Is Selected Successful subcategory.PNG |
| 8 | In Impact Select The Priority As You Required | Priority Is Select In Impact Dropdown Successful  impact.PNG |
| 9 | In Urgency Select The Priority As You Required | Priority Is Select In Urgency Dropdown Successful  urgency.PNG |
| 10 | In Caller Click and Select the Itil user | Caller Is Clicked And Select Itil User  caller.PNG |
| 11 | Click Submit To Created New In Incident | Submit Button Is Clicked  submit.PNG |
| 12 | Verify New In Incident Is Created By Entering The Number You Captured In Search Fielt And Match With First Result | Incident Is Verifyed Successfully  CLICK BY 1RESULT.PNG |

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| Comments |  |
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| --- | --- | --- |
| Result | Passed |  |
| Failed |  |

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| --- | --- | --- | --- |
|  | Name | Signature | Date |
| Test Performed By |  |  | \_\_\_\_/\_\_\_\_\_\_\_/\_\_\_\_ |